



2011  
Worldwide Directors Meeting  
September 25-28

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## Important Information

- Please wear your name tag at all sessions.
- Appropriate dress for each day's activities is listed on the Overview.
- Contact information for the conference:  
Sheraton Clayton Plaza  
7730 Bonhomme Avenue, Clayton, MO 63105  
314-863-0400; [www.sheraton.com/STLouis](http://www.sheraton.com/STLouis)  
*Shuttle services are available at the hotel.*
- Academic Affairs: 314-968-6962 or 800-413-1961
- Old Post Office campus: 314-968-5966
- Please support Webster University's commitment to sustainability by turning in your agendas and name tags to be recycled and your lanyards to be used at future events.



## Welcome to the Worldwide Directors Meeting!

The Worldwide Directors Meeting is here again, and we look forward to a dynamic and engaging conference. As you know, the Webster family is close-knit, and we have many opportunities to meet, talk, and communicate with each other throughout the year. However, the Directors Meeting is special – it is the one time each year that we are all together, not just in spirit, but in body. It’s a time we can sit down together, perhaps share a meal, and talk about what makes Webster great and what could make us even stronger.

We are, as the theme of this year’s conference states, “Better Together.” Over the next three days, we will have time to reflect on what we have accomplished to fulfill our mission and vision. We will take equal time to look forward – to discuss the initiatives, programs, and activities that are planned and under way for the coming year and beyond. We look forward to your input and your ideas on how to strengthen and improve our programs and services.

Thank you for all you do!

*Elizabeth (Beth) J. Stroble, Ph.D.*  
*President*

*Julian Z. Schuster, Ph.D.*  
*Provost & Senior Vice President*



# Conference at a Glance

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## Sunday, September 25—Sheraton-Clayton Plaza Hotel (Business Attire)

6:00 p.m.	<b>Opening Reception</b> New Photographs of All Directors	<i>Fleur-de-Lis Ballroom</i>
7:00-9:00 p.m.	<b>Dinner</b> Greeting by President Stroble & Provost Schuster Service Awards ECAC Election Speeches <i>Pick up conference packages at conclusion of dinner</i>	<i>Grand Ballroom</i>

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## Monday, September 26—Main Campus (Business Attire)

8:30 a.m.	<b>Group Photo</b>	<i>Steps outside Library</i>
9:00 a.m.-12:30 p.m.	<b>Plenary Sessions</b>	<i>Sunnen Lounge, University Ctr.</i>
12:30-2:30 p.m.	<b>Business Expo and Lunch</b>	<i>Grant Gym, University Ctr.</i>
2:45-4:45 p.m.	<b>Plenary Sessions</b>	<i>Sunnen Lounge, University Ctr.</i>
5:00 p.m.	<b>Bus departs for Sheraton-Clayton</b> <i>Dinner on Your Own</i>	<i>Visual Arts Circle</i>
8:00-10:00 p.m.	<b>Directors' Hospitality Suite</b> <i>Hosted by ECAC Vice Chair Brian Daly</i>	<i>Suite 1521</i>

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## Tuesday, September 27—Old Post Office Campus (Business Casual Attire)

9:00 a.m.- 4:45 p.m.	<b>Concurrent Sessions I-V</b>	<i>Various classrooms-Mid Level</i>
5:00 p.m.	<b>Bus Departs for The City Museum</b>	<i>Olive Street Side of Bldg.</i>
5:30-8:00 p.m.	<b>Session VI: Team Building Event</b> <i>Dinner and Museum visit</i>	<i>The City Museum</i>

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## Wednesday, September 28—Sheraton-Clayton Plaza Hotel (Business Casual Attire)

7:30-9:00 a.m.	<b>Breakfast</b>	<i>Grand Ballroom</i>
9:15 a.m.-12:00 p.m.	<b>Plenary Sessions</b>	<i>Gallery Ballroom</i>
12:00 p.m.	<b>Lunch</b> <i>Pick up your lunch to go or stay a while</i>	<i>Grand Ballroom</i>
1:00 p.m.	<b>Conference Conclusion</b>	



# Agenda for Monday, September 26

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8:00 a.m.      **Board Bus to Campus** —*Sheraton-Clayton Plaza*

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8:30 a.m.      **Group Photo** —*Steps Outside Emerson Library*

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8:45-9:00 a.m.      **Continental Breakfast** —*University Center Commons*

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9:00-11:00 a.m.  
*Sunnen Lounge,  
University Center*

**Breakfast Plenary & Welcome**  
**Advancing Academic and Operational Excellence**

Elizabeth (Beth) J. Stroble, *President*

Julian Z. Schuster, *Provost & Senior Vice President*

President Stroble and Provost Schuster will first review our progress toward achieving academic and operational excellence, focusing on the accomplishments of last year. Second, they will discuss the strategic directions for the coming year and the initiatives that will strengthen and improve Webster, including academic and administrative program review. Bring your questions and ideas to this “kick-off” session.

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11:00-11:15 a.m.      **Break**

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11:15 a.m.-  
12:30 p.m.  
*Sunnen Lounge,  
University Center*

**Deans’ Panel**

Benjamin Akande, *Dean, George Herbert Walker School of Business & Technology*

David Carl Wilson, *Dean, College of Arts & Sciences*

Debra Carpenter, *Dean, School of Communications*

Brenda Fyfe, *Dean, School of Education*

Peter Sargent, *Dean, Leigh Gerding College of Fine Arts*

Eileen Condon, *Acting Dean, University Library*

Join us for this session where the deans will provide updates on their units’ programs and activities. We anticipate time at the end of the session for questions and answers, so come prepared to be part of this dynamic conversation.

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12:30-2:30 p.m.  
*Grant Gymnasium,  
University Center*

**Business Expo & Buffet Lunch**

Come and enjoy this opportunity to meet and mingle with your St. Louis colleagues. This year promises to be exciting with booth competitions, campus tours, and chances to win Webster goodies!

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2:30-2:45 p.m.      **Break**

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2:45-3:45 p.m.  
*Sunnen Lounge,  
University Center*

**Enhancing our Reputation: Unifying the Webster University Brand**

Barbara O’Malley, *AVP and Chief Communications Officer*

Barbara will discuss the reorganized Global Marketing and Communications unit and how to effectively use its services. She will reveal the Webster brand platform and discuss next steps for brand development and Webster’s reputation enhancement.

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# Agenda for Monday, September 26 (cont'd)

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3:45-4:45 p.m.  
*Sonnen Lounge,  
University Center*

## **Enrollment Management Update**

*Paul Carney, Vice President of Enrollment and Student Affairs*

Paul will lead this interactive session to discuss his portfolio, the changes that took place this year, and how to effectively utilize the different offices under enrollment and student affairs. He will also highlight initiatives that are taking place and how you can be engaged and part of the process.

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5:00 p.m.

## **Bus Departs for Sheraton-Clayton Plaza—*Visual Arts Circle***

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## **Dinner on Your Own**

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8:00-10:00 p.m.  
*Suite 1521*

## **Directors' Hospitality Suite**

ECAC Vice Chair Brian Daly- Host



# Tuesday Sessions at a Glance

	Room 3	Lab 13	Room 15	Room 16	Room 17
<b>Concurrent Session I</b> 9:00 – 10:15 a.m.	<b>FDC: Best Practices in Faculty Orientation &amp; Development</b>  <i>Erik Palmore Margaret Reed Kate Wiles</i>	<b>Walker School of Business &amp; Technology Updates</b>  <i>Benjamin Akande Pat Masidonski</i>	<b>Web and Social Media</b>  <i>Patrick Powers</i>	<b>Supporting Our Vets Through a Collaborative ADA Process</b>  <i>Barbara Stewart Shelley Stevens</i>	<b>Global Degree Programs and International Programs</b>  <i>Study Abroad &amp; IBIE</i>
<b>Break</b>					
<b>Concurrent Session II</b> 10:30 – 11:45 a.m.	<b>Academic Affairs: What have we done for you lately?</b>  <i>Nancy Hellerud Dan Viele</i>	<b>Walker School of Business &amp; Technology Updates</b>  <i>Benjamin Akande Pat Masidonski</i>	<b>College of Arts &amp; Sciences Update</b>  <i>David Wilson Thao Dang-Williams Stacy Henning Daniel Hellinger</i>	<b>Changes in the Cooperative Degree Programs</b>  <i>Tyann Cherry Barbara Downs Michelle Loyet</i>	<b>Finance and International Campus Budgets &amp; Process</b>
<b>LUNCH</b>					
<b>Concurrent Session III</b> 12:30 – 1:45 p.m.	<b>Advising</b>  <i>Tom Nickolai Michelle Loyet Kim Kleinman</i>	<b>Cohorts—Office of Corporate Partnerships</b>  <i>Benjamin Akande Mindy Lewis</i>	<b>College of Arts &amp; Sciences Update</b>  <i>David Wilson Thao Dang-Williams Stacy Henning Daniel Hellinger</i>	<b>PTSD/TBI and Wounded Warriors</b>  <i>LTC Kevin McGhee</i>	<b>Creative Services, Print on Demand</b>  <i>Erin Rivers</i>
<b>Break</b>					
<b>Concurrent Session IV</b> 2:00 – 3:15 p.m.	<b>Advertising</b>  <i>Tom Lauher</i>	<b>Cohorts—Office of Corporate Partnerships</b>  <i>Benjamin Akande Mindy Lewis</i>	<b>Advising</b>  <i>Tom Nickolai Michelle Loyet Kim Kleinman</i>	<b>VA Updates Post 9/11- GI Bill Updates</b>  <i>Schnell Carraway</i>	<b>Global Citizenship Program</b>  <i>Bruce Umbaugh</i>
<b>Break</b>					
<b>Concurrent Session V</b> 3:30 – 4:45 p.m.	<b>International Enrollment Management &amp; International Marketing</b>	<b>What's New at the Library: Update &amp; Input Session</b>  <i>Eileen Condon Holly Hubenschmidt</i>	<b>Academic Affairs: What have we done for you lately?</b>  <i>Nancy Hellerud Dan Viele</i>	<b>VA Updates Post 9/11- GI Bill Updates</b>  <i>Schnell Carraway</i>	<b>Advertising</b>  <i>Tom Lauher</i>

# Agenda for Tuesday, September 27

## Breakfast on Your Own

8:30 a.m. **Board Bus to Old Post Office—*Sheraton-Clayton Plaza***

*NOTE: Labs 4, 6 and 14 will be open all day for drop-in use.  
The student lounges are Wi-Fi enabled and can be accessed using your Connections login.*

9:00 - 10:15 a.m. Concurrent Sessions I - All Sessions on Mid Level

*Room 3* **FDC—Best Practices in Faculty Orientation and Development**

*Erik Palmore, Head of the Faculty Development Center*

*Margaret Reed, Senior Director, Colorado Springs*

*Kate Wiles, Regional Academic Director, Orlando*

Get updates regarding university resources for orienting new faculty and explore best practices for using common faculty development and orientation resources at your campuses.

*Room 13* **Walker School of Business & Technology Updates**

*Benjamin Akande, Dean*

*Pat Masidonski, Associate Dean*

Learn about program updates, faculty approvals, and more. Meet the newest members of the WSBT Leadership Team. Bring your questions to this interactive session.

*Room 15* **Web and Social Media**

*Patrick Powers, Director of Digital Marketing and Communications*

With the Web and social media ever changing, it's critical to separate the hype from reality and understand how our audiences use both to engage with the University.

*Room 16* **Academic Resource Center—Supporting Our Vets Through a Collaborative ADA Process**

*Barbara Stewart, Director, Academic Resource Center*

*Shelley Stevens, Academic Counselor*

Learn the steps in the ADA process to accommodate the various needs of returning vets. This workshop will include an overview of the interactive ADA process and academic counseling strategies to support students diagnosed with post traumatic stress, traumatic brain injuries, and other war-related maladies.

*Room 17* **Global Degree Programs and International Programs (Study Abroad & IBIE)**

*Grant Chapman, Associate Vice President for Academic Affairs and Director of International Programs*

Global MBA and MA in IR Discussion – This is a broad discussion among the international campuses and the Global program administrators and deans. How do we advance the global programs? What issues need to be resolved to better the programs? Are there any new opportunities?

# Agenda for Tuesday, September 27

10:15-10:30 a.m. Break—*Student Lounge (South)*

10:30 - 11:45 a.m. Concurrent Sessions II - All Sessions on Mid Level

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- Room 3*      **Academic Affairs Update: What have we done for you lately?**  
Nancy Hellerud, *Associate Provost*  
Dan Viele, *Associate Vice President for Academic Affairs & Director of the Online Learning Center*
- “If you can’t measure it, you can’t manage it.” Nancy and Dan will lead this session, which will (1) introduce a number of new (or renewed and revised) reporting tools, aimed at managing enrollment and operations; (2) discuss and demonstrate the use of several key operating indicators and trend relationships; and (3) encourage participants to bring and share tools and indicators you have been using and discuss best practices.
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- Room 13*      **Walker School of Business & Technology Updates**  
Benjamin Akande, *Dean*  
Pat Masidonski, *Associate Dean*
- Learn about program updates, faculty approvals, and more. Meet the newest members of the WSBT Leadership Team. Bring your questions to this interactive session.
- 
- Room 15*      **College of Arts & Sciences Update**  
David Wilson, *Dean*  
Thao Dang-Williams, *Associate Dean*  
Stacy Henning, *Worldwide Director and Assistant Professor, Counselor Education*  
Daniel Hellinger, *Professor, History, Politics and International Relations*
- The top leadership of the College of Arts & Sciences will provide an overview of relevant issues in A&S, along with specific updates regarding counseling and international relations.
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- Room 16*      **Changes in the Cooperative Degree Programs**  
Tyann Cherry, *Senior Academic Advisor*  
Barbara Downs, *Program Coordinator, Defense Acquisition University*  
Michelle Loyet, *Assistant Director, Academic Advising*
- This session will be an interactive experience on navigating through the 37 different cooperative degree programs with the DoD. Changes to existing programs and new programs with the Air Force, Space Command and Signal Center are highlighted.
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- Room 17*      **Finance and the International Campus Budgets and Process**
- This session is particularly geared to the international campus directors and will be an interactive discussion on general finance, budgets, and process. This discussion will include members of the St. Louis Finance Office.



# Agenda for Tuesday, September 27

11:45 a.m.-  
12:30 p.m.

## Lunch—Student Lounge (South)

Feel free to stay inside or go outside to the Old Post Office Plaza on the north side of the Old Post Office to enjoy your lunch.

Room 3

## Advising

Tom Nickolai, *Director, Academic Advising*  
Michelle Loyet, *Assistant Director, Academic Advising*  
Kim Kleinman, *Assistant Director, Undergraduate Advising*

Consistency is key when it comes to advising students. This session will cover the importance of providing a unified message in regards to program information and academic policies and procedures as well as following the same paperwork processes. Best practices will also be included.

Room 13

## Cohorts—Office of Corporate Partnership

Benjamin Akande, *Dean, Walker School of Business & Technology*  
Mindy Lewis, *Administrator, Office of Corporate Partnership*

The Office of Corporate Partnerships is a new department at Webster established by President Stroble to create and strengthen corporate partnerships across institutional boundaries in collaboration with community entities, business and industry. This session promises a preview of several on-going initiatives, such as establishing corporate cohorts, the Global Leaders in Residence Program, etc.

Room 15

## College of Arts & Sciences Update

David Wilson, *Dean*  
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Stacy Henning, *Worldwide Director and Assistant Professor, Counselor Education*  
Daniel Hellinger, *Professor, History, Politics and International Relations*

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Room 16

## PTSD, TBI and Wounded Warriors

LTC Kevin McGhee, *Chaplain, Missouri National Guard*

LTC McGhee discusses the impact Traumatic Brain Injury and Post Traumatic Stress Disorder have on veterans returning to school and how we can help these students on the road to recovery. Difficulties of transitioning back into civilian and student life will also be discussed.

Room 17

## Creative Services, Print on Demand

Erin Rivers, *Marketing Coordinator*

Creative Services, Print on Demand will provide personalized and easy to order publications for recruitment. We will preview what is available and how this can be effective for you.

12:30-1:45 p.m. Concurrent Sessions III - All Sessions on Mid Level

# Agenda for Tuesday, September 27

1:45 - 2:00 p.m. Break—Student Lounge (South)

1:45-2:00 p.m. Concurrent Sessions IV - All Sessions on Mid Level

Room 3

## Advertising

Tom Lauher, *Director, Marketing and Media Planning and Placement*

This session will address how the complexities of today's media provide opportunities to combine forces for highly targeted local messages and will include the latest in trends, planning, localizing, data, and results.

Room 13

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Room 16

## VA Updates—Post 9/11- GI Bill Updates

Schnell Carraway, *Veterans Administration*

Changes to the "Post 9/11 GI Bill" offer greater benefits than ever, but figuring out who gets what can be confusing. Schnell Carraway is an expert on this year's changes: the good, the bad and the so-so. Learn about changes to Yellow Ribbon, Housing Allowance, Living Stipends, Kickers and Transferability of benefits.

Room 17

## Global Citizenship Program

Bruce Umbaugh, *Professor, Department of Philosophy*

After two years of research and discussion, the Global Citizenship Program has been approved. Come review the new (undergraduate) requirements and plan for successful implementation.

3:15-3:30 p.m. Break



# Agenda for Tuesday, September 27

3:30-4:45 p.m. Concurrent Sessions V - All Sessions on Mid Level

*Room 3*      **International Enrollment Management and International Marketing**

This session will focus on international enrollment issues and international marketing issues. Where can St. Louis collaborate with enrollment and marketing for the international campuses? What support can the St. Louis campuses provide? The discussion will include members of the St. Louis Enrollment Management and Marketing offices.

*Room 13*      **What's New at the Library: Update & Input Session**

Eileen Condon, *Acting Dean of the Library*

Holly Hubenschmidt, *Head of Instruction and Liaison Services*

Learn about new resources: streaming video, stronger focus on eBooks, and new document delivery system. Give us input on improving our services and collections and meet the new Acting Dean.

*Room 15*      **Academic Affairs Update: What have we done for you lately?**

Nancy Hellerud, *Associate Provost*

Dan Viele, *Associate Vice President of Academic Affairs & Director of the Online Learning Center*

“If you can’t measure it, you can’t manage it.” Nancy and Dan will lead this session, which will (1) introduce a number of new (or renewed and revised) reporting tools, aimed at managing enrollment and operations; (2) discuss and demonstrate the use of several key operating indicators and trend relationships; and (3) encourage participants to bring and share tools and indicators you have been using and discuss best practices.

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*Room 17*      **Advertising**

Tom Lauher, *Director, Marketing and Media Planning and Placement*

This session will address how the complexities of today’s media provide opportunities to combine forces for highly targeted local messages and will include the latest in trends, planning, localizing, data, and results.

5:00-8:00 p.m.

**Session VI Team Building Event-Dinner and Fun at the City Museum**

Bus Departs from the Olive Street Side of Old Post Office at 5:00 p.m. and will depart for the Sheraton Clayton Plaza at 8:00 p.m.

# Agenda for Wednesday, September 28

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All Sessions on Wednesday will take place at the Sheraton-Clayton Hotel

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7:30-9:00 a.m.  
Grand Ballroom

## Breakfast Plenary Finance and Administration: Milestones

Greg Gunderson, *Vice President and Chief Financial Officer*

Finance and Administration: Milestones. This session will review (1) Webster's FY 11 year-end results, (2) fiscal performance FY 12 Year-to-Date, (3) forecast of fiscal environment over the near term, and (4) Finance and Administration leadership, new developments, and activities in the works.

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9:00-9:15 a.m.

## Break

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9:15-10:30 a.m.  
Gallery Ballroom

## Information Technology Update

Ken Freeman, *Interim Vice President for Information Technology*

This presentation will focus on the Road Map that IT has been following during the past six months as it relates to transforming the organization from a People, Process & Technology perspective.

## Alumni & Development Update

Faith Maddy, *Vice President of Development & Alumni Programs*

The Alumni and Development Programs team will share information on programs and activities designed to engage the worldwide Webster network working with the Alumni Programs; Corporate, Government, and Foundation Relations; Individual Gifts Team, and Alumni & Development Administrative Services.

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10:30-10:45 a.m.

## Break

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10:45 a.m.-  
12:00 p.m.  
Gallery Ballroom

## Provost & AVP Town Hall

This session is our time to talk to each other about important issues. After some time together in our regions, we will come together to collaborate on shared conversations and set up priorities for the upcoming year.

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12:00 p.m.  
Grand Ballroom

## Lunch

Pick up your lunch to go or stay awhile...

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12:00-1:00 p.m.

## ECAC Debriefing Meeting

## Conference Conclusion



# Conference Attendees

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Judith Ackroyd, *Regent's College, London*  
Angie Birdwell, *Lakeland, FL*  
Robert Bivins, *Andrews AFB, MD*  
Monique Black, *Fairchild AFB, WA*  
Richard Bunch, *Lackland AFB, TX*  
Lori Burbank, *Orlando, FL*  
Michelle R. Deatrck Cannon, *Shaw AFB, SC*  
Sean Coleman, *Bolling AFB, DC*  
Sam Cooper, *South Carolina*  
Mandy Cosat, *Merritt Island, FL*  
Carolyn Cottrell, *Kansas City, MO*  
Rick Crosby, *Beaufort, SC*  
Brian Daly, *Louisville, KY*  
Ronald Daniel, *Geneva, Switzerland*  
Barbara Downs, *Defense Acquisition University*  
Ellen Driber-Hassall, *Albuquerque/Kirtland AFB, NM*  
David Dunlap, *Charleston/Charleston AFB, SC*  
Tina Echeverry, *Jacksonville/Jacksonville NAS, FL*  
Mary Ellis, *Sarasota/Tampa, FL*  
Jeanie Erikson, *Hill AFB, UT*  
Roger Esser, *Fayetteville, AR*  
Diane Fagan, *Fort Smith, AR*  
Rick Foristel, *Shanghai, China*  
Stephen Forsha, *Scott AFB, IL*  
Pat Froeckmann, *Westport, MO*  
Jim Georgoulakis, *Fort Sam Houston, TX*  
Madeleine Gervais, *San Diego, CA*  
Tim Groza, *Myrtle Beach, SC*  
Charlotte Hamilton, *Columbia, SC*  
Chris Heilman, *Ft. Stewart/Hunter AAF, GA*  
Alyce Herndon, *OPO, MO*  
Arthur Hirsh, *Vienna, Austria*  
Bill Houth, *Peterson AFB, CO*  
Janie Jackson, *Little Rock AFB, AR*  
Tom Janke, *Orlando, FL*  
Jacques Kaat, *Leiden, Netherlands*  
M. Regina Kecht, *Vienna, Austria*  
Rosemary Kelley, *Bolling AFB, DC*  
Ann Kimbrough, *Little Rock/Little Rock AFB, AR*  
Lynette Knight, *Luke AFB, AZ*  
Mary Kunde-Smith, *Westport/WingHaven, MO*  
Sandra Kunz, *Ft. Sill/Tinker AFB, OK*  
Karen LaPrell-Fudala, *Edwards AFB, CA*  
Frank LaTorre, *Greenville, SC*  
Irina Leslie, *BUMED, DC*  
Julie Loyet, *Rolla, MO*  
Bill Lynch, *London, England*  
Jim Meadows, *Ft. Leavenworth/McConnell AFB, KS*  
Carol Miles, *Memphis, TN*  
Ruben Molina, *Randolph AFB, TX*  
Brooke Morgan, *Whiteman, MO*  
Janice Neal, *Los Angeles AFB, CA*  
Joyce Peavy, *Fort Sam Houston, TX*  
Valerie Perera, *Elgin, IL*  
David Ramey, *Great Lakes Naval Base, IL*  
Margaret Reed, *Colorado Springs/Peterson AFB, CO*  
Nicole Roach, *OPO, MO*  
Tracy Rogers, *Ocala, FL*  
Cindy Rose, *Camp Lejeune, NC*  
Marsha Sands, *Hunter Army Airfield, GA*  
Cindy Saunders, *Sarasota, FL*  
Harry Schuler, *Irvine, CA*  
Diane Schultz, *Fort Bragg, NC*  
Claire Shawhan, *Moody AFB, GA*  
Jack Shortridge, *Charleston, SC*  
John Simpson, *Columbia, SC*  
Bob Spencer, *Geneva, Switzerland*  
Karl Sterner, *Denver, CO*  
Ron Stewart, *Patrick AFB, FL*  
Vince Stovall, *Fort Jackson, SC*  
Ratish Thakur, *Thailand*  
Regina Thurman, *Tinker AFB, OK*  
Jean Paul Van Marissing, *Leiden, Netherlands*  
Beth Vivaldi, *Fort Bliss, TX*  
Laura Ward, *Ozarks, MO*  
Kate Wiles, *Orlando, FL*  
Aaron Williams, *Ft. Leonard Wood/Rolla, MO*  
Cassie Wilson, *Fort Gordon, GA*  
Yvette Wilson-Stephens, *Fort Belvoir, VA*  
Debbie Yannotti, *Melbourne, FL*

