Accreditation | Grad

Accreditation

Webster University is accredited by **The Higher Learning Commission**, 230 South LaSalle Street, Suite 7-500, Chicago, IL 60604, hlcommission.org • 800.621.7440.

Webster University has been accredited continuously since 1925, and this accreditation includes undergraduate and graduate levels at all campuses and locations where the University offers programs.

General Data Protection Regulations (GDPR)

Webster University takes seriously the General Data Protection Regulation (GDPR) that affects all of Webster University's constituents who are European Union residents and/or citizens, as well as other applicable data protection laws. It is our goal to be sensitive and respectful of your personal information and to adhere to all facets of the data protection regulations. Please be aware that all personal data you provide are subject to Webster University's privacy policy and notices which can be found at https://www.webster.edu/privacy-security/policies.php

Licensure/Approvals and Specialized Accreditation

Online Licensure

Missouri participates in SARA which creates a system of reciprocity for the oversight of distance education. The following student complaint process is in effect with this system.

- Students with a complaint must first attempt to resolve the issue at the school by completing the school's complaint process. Exhaustion of all informal and formal institutional processes, including both campus processes and any applicable system processes, is a prerequisite to filing any formal complaint with the Missouri Department of Higher Education & Workforce Development. (MDHEWD)
- If dissatisfied with the resolution of the grievance, the student may contact the department by calling (573) 751-2361 and selecting option 2.
- The student will be directed to submit the complaint in writing, using a complaint form provided by the MDHEWD. It may be mailed or faxed to the department and must include supporting documentation. If there is no indication institutional remedies have been exhausted, the complaint will be returned for that purpose. Complaints that fall within the jurisdiction of the department will be investigated and resolved as appropriate by the relevant unit of the MDHEWD. All parties to the complaint will be notified of its resolution by mail.

State Licensures

Missouri

Campuses at Webster Groves, Gateway (Downtown St. Louis) and Westport are authorized by the Missouri Department of Higher Education.

Missouri Department of Higher Education 301 W. High Street (Suite 840, 860, 870, 580) Jefferson City, MO 65101

The Missouri Department of Higher Education serves as a clearinghouse for postsecondary student complaints. The MDHE

complaint policy contains information about the complaint process and includes instructions for how to file a formal complaint. The policy provides that a student who wishes to file a complaint with the department must first exhaust all formal and informal avenues provided by the institution to resolve disputes.

South Carolina

The campus at Columbia is licensed by the South Carolina Commission on Higher Education.

SC Commission on Higher Education 1122 Lady Street, Suite 400 Columbia, SC 29201 Phone: 803-737-2260

Website: https://www.che.sc.gov/

Licensure is not an endorsement or guarantee of quality. If students at the Columbia campus have complaints about a classroom situation, they should first attempt to resolve the situation with the instructor. If resolution cannot be made with the instructor, or if the complaint is about a general school policy over which the instructor has no jurisdiction, then they may contact the school director for mediation. If the complaint cannot be resolved at the school level through its complaint procedure, students may file a complaint with the South Carolina Commission on Higher Education. The complaint form is available here. https://sc.edu/about/system_and_campuses/sumter/internal/documents/complaint_form.pdf

The student tuition refund rates apply when a student drops or withdraws from a course in accordance with University enrollment policies and the refund has been approved. Students attending on-campus classes in South Carolina will receive a refund on tuition as dictated by the following State requirements:

Refund Schedule			
	Class Length		
Date	9 weeks	8 weeks	
Drop			
Week 1	100%	100%	
Withdrawal			
Week 2	90%	90%	
Week 3	80%	80%	
Week 4	70%	70%	
Week 5	60%	60%	
Week 6	50%	0%	
Week 7	0%	0%	
Week 8	0%	0%	
Week 9	0%	N/A	

Texas

The metropolitan campus at San Antonio is approved by the Texas Higher Education Coordinating Board.

Accreditation | Grad

The student tuition refund rates apply when a student drops or withdraws from a course in accordance with University enrollment policies and the refund has been approved. Students attending on-campus classes in Texas will receive a refund on tuition as dictated by the following State requirements:

Refund Schedule			
	Class Length		
Date	9 weeks	8 weeks	
Drop			
Week 1	100%	100%	
Withdrawal			
Week 2	80%	80%	
Week 3	80%	80%	
Week 4	25%	25%	
Week 5	0%	0%	
Week 6	0%	0%	
Week 7	0%	0%	
Week 8	0%	0%	
Week 9	0%	N/A	

Specialized Accreditations

- Business and Management programs are accredited by the Accreditation Council for Business Schools and Programs (ACBSP).
- Webster University is designated as a National Center of Academic Excellence in Cyber Defense Education (CAE-CDE).
- Webster University has been accredited by the National Association of Schools of Music (NASM) since 1952.
- The master's nursing program at Webster University located in Saint Louis, Missouri is accredited by the Accreditation Commission for Education in Nursing (ACEN) 3390 Peachtree Road NE, Suite 1400

Atlanta, GA 30326

404-975-5000

www.acenursing.org

The most recent accreditation decision made by the ACEN Board of Commissioners for the master's nursing program is continuing accreditation.

View the public information disclosed by the ACEN regarding this program at https://www.acenursing.org/search-programs

- The nurse anesthesia program is accredited by the Council on Accreditation of Nurse Anesthesia Programs (COA).
- The Master of Health Administration program is accredited by the Commission on Accreditation of Healthcare Management (CAHMF).
- Education programs that lead to state licensure and a degree are accredited by the Council for the Accreditation of Educator Preparation (CAEP).
- Educator preparation programs at Webster University are approved by the Missouri Department of Elementary and Secondary Education (DESE).

- MA in Reading received recognition from the International Reading Association (IRA).
- MA in Teaching English to Speakers of Other Languages received recognition from Teachers of English to Speakers of Other Languages (TESOL).
- The BA, MA in legal studies and paralegal certificates at the St. Louis campus only are approved by the American Bar Association (ABA).
- The MA in Counseling with an Emphasis in Clinical Mental Health Counseling, is accredited by the Council for Accreditation of Counseling and Related Educational Programs (CACREP) at the following campuses: St. Louis/ Webster Groves, MO; Columbia, SC; and Online.
- The MA in Counseling is accredited by the Swiss Association for Counseling (referred to as Association Suisse de Conseil (French) and Schweizerische Gesellschaft fur Beratung, SGfB (Swiss German)) at the Geneva, Switzerland, campus. The accreditation allows master's students pursuing the degree in Geneva, Switzerland the status of Members in Training SGfB, until receipt of their degree when they will become Active Members SGfB.
- Webster University is registered as an Approved Continuing Education Provider (ACEP) with the National Board for Certified Counselors, Inc (NBCC).
- National Council for State Authorization Reciprocity Agreements (NC-SARA).

International Accreditation and Recognitions

- Austria: Webster Vienna Private University (WVPU) is accredited as an Austrian private university by The Agency for Quality Assurance and Accreditation Austria (AQ Austria) in accordance with the Act on Quality Assurance in Higher Education (HS-QSG),. Each degree program is individually accredited under this Act.
- China: The Webster University MBA program, offered in partnership with the Shanghai University of Finance and Economics (SUFE) and the University of Electronic Science and Technology of China (UESTC), is officially recognized by the Ministry of Education in China.
- Georgia: The National Center for Educational Quality Enhancement's Authorization Council for Higher Education Institutions in the Republic of Georgia has granted the higher education institution status to Webster University Georgia (I/ D 405424526).
- Greece: Webster University, through its Athens Campus, Webster Athens, has been accredited/licensed by the Ministry of Education, Research and Religious Affairs of the Hellenic Republic to operate in Hellas [Greece] under permit 127051/K1/01.08.2016 [Government Gazette 2585/ B/22.08.2016].
- The Netherlands: Webster Leiden Campus is recognized as an institute of higher education.
- Switzerland: Webster University Geneva is a non-profit university established and recognized in Geneva since 1979 as a Swiss Foundation (Fondation Webster).
- Uzbekistan: By resolution of the President of the Republic
 of Uzbekistan and through the Ministry of Higher and
 Secondary Specialized Education, Webster University is
 registered to operate, and its diplomas, transcripts and other
 academic awards are recognized as documents of higher
 education in the Republic of Uzbekistan.