Accreditation

Webster University is accredited by The Higher Learning Commission, 230 South LaSalle Street, Suite 7-500, Chicago, IL 60604, hlcommission.org • 800.221.7440.

The accreditation, which was awarded in 1925, includes undergraduate and graduate levels at all locations where the University offers programs.

The Missouri Department of Higher Education serves as a clearinghouse for postsecondary student complaints. The MDHE complaint policy contains information about the complaint process and includes instructions for how to file a formal complaint. The policy provides that a student who wishes to file a complaint with the department must first exhaust all formal and informal avenues provided by the institution to resolve disputes.

General Data Protection Regulations (GDPR)

Webster University takes seriously the new General Data Protection Regulations (GDPR) that will affect our students and employees who are EU residents and/or citizens. Please be aware that all personal data you provide is subject to our privacy policy which can be found at www.webster.edu/gdpr.

Licensure/Approvals and Specialized Accreditation

State Licensures

Arizona

The campus at Luke Air Force Base is licensed by the Arizona State Board for Private Postsecondary Education.

If a complaint or grievance cannot be resolved after exhausting the institution’s grievance procedure, the student may file a complaint with the Arizona State Board of Private Postsecondary Education. The student must contact the State Board for further details.

Arizona State Board for Private Postsecondary Education
1400 West Washington, Room 260
Phoenix, AZ 85007
Phone: 602-542-5709
www.azppse.gov

Arkansas

Campuses at Little Rock, Little Rock Air Force Base, Fort Smith, and Fayetteville are certified by the Arkansas Department of Higher Education.

Arkansas Higher Education Coordinating Board certification does not constitute an endorsement of any institution, course or degree program. Such certification merely indicates that certain minimum standards have been met under the rules and regulations of institutional certification as defined in Arkansas Code §6-61-301. The student should be aware that these degree programs may not transfer. The transfer of course/degree credit is determined by the receiving institution.

California

Campuses at Irvine and Los Angeles Air Force Base are approved by the California Bureau for Private Postsecondary Education (BPPE).

“Notice of Student Rights” in California: You may cancel your contract for school, without any penalty or obligations, by the fifth business day following your first class as described in the Notice of Cancellation form that will be given to you. Read the Notice of Cancellation form for any explanation of your cancellation rights and responsibilities. If you have lost your Notice of Cancellation form, ask the school for a sample copy. After the end of the cancellation period, you also have the right to stop school at any time, and you have the right to receive a refund for the part of the course not taken. Your refund rights are described in the contract. If you have lost your contract, ask the school for a description of the refund policy. If the school closes before you graduate, you may be entitled to a refund.

If you have any complaints, questions, or problems which you cannot work out with the school, write or call:

Bureau for Private Postsecondary Education
P.O. Box 980818
West Sacramento, CA 95798-0818
Phone: 916-445-3427

Colorado

Campuses at Colorado Springs and at Peterson Air Force Base are authorized to offer master’s degrees by the Colorado Commission on Higher Education.

District of Columbia

The campus at Bolling Air Force Base in Washington, D.C., is licensed by the District of Columbia Educational Institution Licensure Commission.

Florida

Campuses at Orlando, Jacksonville, Lakeland, Merritt Island, Ocala, Melbourne, Tampa Bay, and at Naval Air Station Jacksonville are licensed by the Florida Commission for Independent Education.

Credits and degrees earned from colleges licensed by this board do not automatically qualify the holder to participate in professional licensing examinations in the State of Florida. Any person interested in practicing a regulated profession in Florida should contact the appropriate state regulatory agency.

For further information about the status of Webster University’s programs in Florida, contact:

Florida Department of Education
Commission for Independent Education
325 West Gaines Street
Suite 1414
Tallahassee, FL 32399-0400
Phone: 888-224-6684 (Toll free)
850-245-3200

Georgia

Campuses at Fort Gordon, Fort Stewart, and Hunter Air Force Base are authorized by Georgia’s Nonpublic Postsecondary Education Commission.

In accordance with the requirements set forth by Georgia’s Nonpublic Postsecondary Education Commission (GNPEC), any monies paid by a Georgia resident to a Webster University representative will be refunded to the student if he/she requests the same within three (3) business days of signing an enrollment contract with the university. If no enrollment contract is signed, and if requested by the student, any monies paid will be refunded...
Accreditation and Memberships

to the student if he/she requests the same within three (3) business days after making a payment. Webster University’s Grievance Policy & Procedures are available online at http://www.webster.edu/student-handbook/grievance.html. Students have the right of appeal of the final institutional decision to Georgia’s Nonpublic Postsecondary Education Commission at:

Non-Public Postsecondary Education Commission
2082 East Exchange Place Suite 220
Tucker, Georgia 30084-5305
Phone: 770-414-3300
Fax: 770-414-3309
Office hours: 8:30-4:30 (Monday to Friday)
http://www.gnpec.org/

Illinois

Campuses at Great Lakes Naval Base and Scott Air Force Base are approved by the Illinois Board of Higher Education.

Kansas

The campus at Kansas City, MO is approved by the Kansas Board of Regents.

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785-430-4240

It is the mutual goal of the Kansas Board of Regents and the certified institutions to provide quality educational training and programs. When problems arise, students should make every attempt to find a fair and reasonable solution by taking the steps outlined in the complaint process. http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process.

Institutions exclusively delivering programs on property that is not jurisdictionally within or regulated by the state, such as schools located on federal military bases, are not covered by Kansas statutes and regulations. Campuses at Fort Leavenworth and at McConnell Air Force Base operate under the regulations set forth in their respective Memoranda of Understanding (MOU) with the base authorities.

Kentucky

The campus at Louisville is licensed by the Kentucky Council on Post-Secondary Education.

Maryland

Campuses at the Southern Maryland Higher Education Center and at Andrews Air Force Base are authorized by the Maryland Higher Education Commission.

Missouri

Campuses at Webster Groves, Gateway (Downtown St. Louis), Westport, WingHaven, Fort Leonard Wood, Kansas City, and Rolla are authorized by the Missouri Department of Higher Education.

North Carolina

Campuses at Fort Bragg and at Camp Lejeune are approved by the Board of Governors of the University of North Carolina.

Webster is required to complete an annual report and is subject to annual reviews.

University of North Carolina General Administration
910 Raleigh Road
P.O. Box 2688
Chapel Hill, NC 27515
Phone: 919-962-1000
www.northcarolina.edu

Oklahoma

Campuses at Fort Sill and Tinker Air Force Base are approved to operate educational programs beyond secondary education by the Oklahoma State Regents for Higher Education.

South Carolina

Campuses at Charleston, Columbia, Greenville, and Myrtle Beach are licensed by the South Carolina Commission on Higher Education.

SC Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
Phone: 803-737-2260

Licensure is not an endorsement or guarantee of quality. If students at the Charleston, Columbia, Greenville, and Myrtle Beach Metropolitan Campuses have complaints about a classroom situation, they should first attempt to resolve the situation with the instructor. If resolution cannot be made with the instructor, or if the complaint is about a general school policy over which the instructor has no jurisdiction, then they may contact the school director for mediation. If the complaint cannot be resolved at the school level through its complaint procedure, students may file a complaint with the South Carolina Commission on Higher Education. The complaint form is available at http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf.

Institutions that offer programs and courses on federal military installations are exempt from CHE approval; the campuses at Joint Base Charleston, Beaufort Naval Hospital, Fort Jackson, and Shaw Air Force Base operate through Memoranda of Understanding (MOU) with their respective base authorities.

Tennessee

The campus at Memphis Naval Support Activity is authorized by the Tennessee Higher Education Commission.

This authorization must be renewed each year and is based on an evaluation by minimum standards concerning quality of education, ethical business practices, health and safety, and fiscal responsibility.

Texas

The metropolitan campus at San Antonio is approved by the Texas Higher Education Coordinator Board. Military campuses at Fort Bliss, Fort Sam Houston, Lackland Air Force Base, and Randolph Air Force Base are on federal property and operate through Memoranda of Understanding (MOU) with their respective base authorities.

Utah

The campus at Hill Air Force Base is located on federal property and operates through a Memorandum of Understanding (MOU) with the base authorities.

Virginia
Accreditation and Memberships

Campuses at Fort Belvoir and at Joint Base Myer/Henderson Hall are approved by the State Council of Higher Education for Virginia (SCHEV).

If a student has any complaints, questions or problems which were not resolved by the school to your satisfaction, you may contact:

State Council of Higher Education for Virginia (SCHEV)
101 N. 14th Street
Richmond, VA 23219
Phone: 804-225-2600

Specialized Accreditations

• Business and Management programs are accredited by the Accreditation Council for Business Schools and Programs (ACBSP).
• Music programs and degrees are fully accredited and approved by the National Association of Schools of Music (NASM).
• Nursing programs and degrees are accredited by the Accreditation Commission for Education in Nursing (ACEN). Accreditation Commission for Education in Nursing (ACEN)
• MA in Early Childhood Education and MAT in Early Childhood Education programs received recognition from the National Association for the Education of Young Children (NAEYC).
• MA in Reading received recognition from the International Reading Association (IRA).
• MA in Teaching English as a Second Language received recognition from the Teachers of English to Speakers of Other Languages (TESOL).
• EdS in Educational Leadership, online and face-to-face programs, received recognition from the Educational Leadership Constituent Council (ELCC) of the National Policy Board for Education Administration (NPBEA).
• Webster University is registered as an Approved Continuing Education Partner (ACEP) with the National Board for Certified Counselors, Inc (NBCC).

International Accreditation and Recognitions

• China: The Webster University MBA program, offered in partnership with the Shanghai University of Finance and Economics (SUFE) and the University of Electronic Science and Technology of China (UESTC), is officially recognized by the Ministry of Education in China.
• Ghana: Webster University Ghana is fully accredited by the National Accreditation Board of Ghana.
• Greece: Webster University, through its Athens Campus, Webster Athens, has been accredited/licensed by the Ministry of Education, Research and Religious Affairs of the Hellenic Republic to operate in Hellas [Greece] under permit 127051/K1/01.08.2016 [Government Gazette 2585/B/22.08.2016].
• Thailand: Webster University in Thailand is accredited as a private university by the Thailand Ministry of Education under Thai law.
• Austria: Webster University in Vienna is accredited by the Austrian Ministry for Science and Research as a private university under Austrian law.
• The Netherlands: Selected Webster University programs in the Netherlands are accredited by the Netherlands-Flemish Accreditation Agency (NVAO). Webster is an approved institute of higher education under Dutch law.

Memberships

Webster University holds membership in the following organizations or associations:

• American Association for Paralegal Education
• American Association of Colleges of Nursing (AACN)
• American Association of Colleges of Teacher Education (AACTE)
• American Council on Education
• ASIS International
• Association of American College and University Programs in Educational Theatre (AACU)
• Association of Education in Theatre and Higher Education
• College Art Consortium
• College Board
• College Consortium for International Studies
• Council for Accreditation of Counseling and Related Educational Programs (CACREP)
• Council for Adult and Experiential Learning (CAEL)
• Council of Independent Colleges (CIC)
• Council on International Educational Exchange
• Educational Theatre Association
• Higher Education Council of Metropolitan St. Louis
• Independent Colleges and Universities of Missouri
• Institute of International Education
• International Council of Fine Arts Deans
• Missouri Music Educators Association
• National Education Association
• Society for Human Resource Management

Webster University has a signed Department of Defense (DoD) Voluntary Partnership Education Memorandum of Understanding (MOU), showing the commitment and value that Webster University places on the school's relationship with the military and providing military members with high quality educational services. Webster University recognizes the unique nature of the military lifestyle and has committed itself to easing the transfer of relevant course credits, providing flexible academic residency requirements, and crediting learning from appropriate military training and experiences.

Graduates of Webster University are eligible for membership in the American Association of University Women and the American College of Healthcare Executives (HCHE).
Accreditation and Memberships

The University also holds appropriate licensure, accreditations, or approvals within the recognized state approval agencies for all locations where Webster University offers programs.