

Office Hours

Monday thru Thursday
9:00 a.m.-9:30 p.m.

Friday 9 a.m.-2 p.m.

Saturday 8:00 a.m.- Noon

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Coordinator

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Margo Thompson

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The Survey Says! Results from Webster's Spring Survey

Surveys were distributed last spring to find out what you think works around here and what doesn't. We learned a lot from the 309 surveys that were returned.

Forty percent said the quality of instructors was the most positive or fulfilling aspect of being a student at Webster University in Kansas City.

Seventeen percent found the limited class offerings as the most problematic or frustrating aspect of being a student here. Thirty percent recommend offering a wider variety of classes/online/electives/weekend classes.

According to Dr. Carolyn Cottrell, Regional Director, Webster has completed a review of all programs and adjusted the course schedule to make program planning

easier for students.

"In addition, we have clarified graduate electives and when they are offered," says Cottrell.

Webster now allows students to take their whole degree online in over a dozen programs and four certificate programs. Or, students can take online courses when it better fits their schedule.

Although a small group reported taking an online class (55), 17 said they were very satisfied or somewhat satisfied (17). Two were dissatisfied and seven were very dissatisfied with their online courses.

Cottrell reports, "There is now an advisor available for every online program through the website at online.webster.edu, if problems or concerns occur.

You overwhelmingly agree that the availability of technology equipment is satisfactory (225). However, 26% would like newer, updated, faster computers.

Webster-KC now offers wireless access to the Internet and will update computer equipment every three years.

The majority of you like to register online (158), but many prefer to register in person (133). Most students feel the University's policies are either very clear (96) or clear (139). Also, a majority of you use your CONNECTIONS online resource (239) but don't use their Webster email at all (188).

Most of you feel your academic advisor is responsive to your requests and responds in a timely manner (always-134) (usually-79), while

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Webster's First Career and Employers' Fair Earns an "A"

"Excellent Career Fair! Very impressed by the quality of the applicants and had a wonderful time!" commented Char Johnson from U.S. Bank.

Over sixty students and alumni met with sixteen major KC area employers on September 7th, 2007.

Current Webster student, Ryan Reid, M.A.-Procurement and Acq. Mgt., gave the Fair high marks. He's landed



Ryan Reid, MA-Procurement & Acq. Mgt., says attending the Career Fair paid off!

a position from his participation in the Career and Employers' Fair! Ryan will be

using his networking skills for his new job as Relationship Architect" with Mazuma Credit Union. He says Webster's Fair was, "the best fair I've been to and the most organized."

Best wishes, Ryan!

Four Tips to Finding a Great Job

from Career Fair featured speaker, Diane Stafford, *Kansas City Star* Workplace and Careers Columnist

- 1. It's who knows you.** Go beyond Careerbuilders.com and other on-line job searches. Join organizations where you can meet potential employers. Use your networking skills and contacts to reach potential employers.
- 2. Don't use a one-size fits all resume.** Describe why you are perfect for this particular job.
- 3. Clean up your online persona.** Eliminate postings from Facebook, Myspace or Youtube that may be detrimental to your job search.
- 4. Be nice to everyone.** Use your manners. Have a positive attitude. Teamwork is key.

Calendar

Oct 13—Fall 2 term begins MA/MBA/MS

Oct 20—Fall 2 term begins MAT/MSN/BA/BS/BSN

Nov 12—Veterans Day—Office closed, classes held

Nov 22-24—Thanksgiving—Offices/School Closed

Dec 13—Fall 2 term ends MA/MBA/MS/MAT/MSN/BA/BS/BSN

Dec 25-Jan 1—Winter Break—Offices/School Closed

Jan 5, 2008—Spring 1 term begins MA/MBA/MS

January 12, 2008—Spring 1 term begins MAT/MSN/BSN/BA

January 21, 2008—Martin Luther King, Jr. Day—Offices/ School Closed

Mar 6, 2008—Spring 1 term ends—MA/MBA/MS/MAT/MSN/BA/BS/BSN

Mar 15, 2008—Spring 2 term begins—MA/MBA/MS/MAT/MSN/BA/BSN

May 8, 2008—Spring 2 term ends—MAT/MSN/BA/BSN

May 15, 2008—Spring 2 term ends—MA/MBA/MS

May 21, 2008—Commencement

Survey: continued from page 1

some of you feel this can be improved upon (sometimes-50, seldom-11 or never-7).

Communication with advisors and/or office staff generally resolves the issue(s) you have when you call or visit the office (always -132, usually-102). Twenty-three percent of you suggest more availability by advisors or having more advisors available.

Dr. Cottrell says, "We now have 1.75 advisors and plan to increase to the equivalent of two full-time advisors by January 2008. We will be hiring an advisor who will concentrate on the needs of students in the late afternoon and evening. In addition, specialty advisors in Nursing (both BSN and MSN programs, MAT, and Counseling) can help those students."

Most students would recommend Webster University to others (259 of 271 responses), rating the quality of classroom instruction

excellent (117) or very good (130), satisfactory (67), needs improvement (62) and poor (6).

"We rely on student word-of-mouth to communicate the quality our programs to others in the community," says Dr. Cottrell. Students are urged to participate in Webster's Ambassador Program where "thank you" gifts are given for successful student referrals.

Regarding the building facility, 84 said it was excellent, 103-very good, 74-satisfactory, 47-needs improvement and 1-poor. Some refer to the parking situation as inconvenient and dangerous.

"We are looking into requesting a caution light at the entrance to the building parking lot," says Dr. Cottrell in response to parking issues. She encourages everyone to park in the designated lots in spaces NOT marked for Visitors or Handicapped and to use care in crossing 104th Street.

Thank you to everyone who participated in the survey and giving us feedback about your Webster experience. Plans include conducting such surveys regularly.

To review complete results of the student survey see Tina Wright in Financial Aid.

Webster News**Visit Webster's Writing Lab on the first floor!**

Become a more effective writer, thinker, and reader and learn more about developing an academic outline, revising a draft and writing an essay, how to write a comparative analysis, the correct use of grammar and punctuation, and much more. Writing Lab is available on Saturday mornings from 9:00 am to 11:00 am. There is no cost to Webster students; however, an appointment is required. Tina Wright, facilitator of the Writing Lab, recommends making an appointment sufficiently in advance of your assignment's due date in order to make revisions. Call 816-444-1000 or Tina Wright, office #107.

Alumni News

November 13, Tuesday—Chapter Meeting, Webster University-Kansas City campus, 1200 E. 104th St. Suite 100, Kansas City, MO, 6:00 pm. Contact John Adair, jadair01@yahoo.com.

Watch for December alumni holiday party information online at www.webster.edu/kc (click on "chapters.") Contact Jackie Wagner, jackie8860@aol.com.

Webster Shots

Clinton Clay, MBA, and Angela Gray, MA-Mgt. & Ldrshp., receive Webster "goodies" at the new student orientation in August.



Cheri, from Select Specialty Hospital, "I look forward to the second annual Career Fair!"

From the Corner Office**Notes from Dr. Carolyn Cottrell, Regional Director****Fall 2 is a great time to take a closer look at how you are managing your time.**

It isn't how much time you have, it's what you do with it. How will you, the adult student, carve out time in your already busy schedule so that you can study? We are all given the same 24 hours per day, but some people seem to get more accomplished than others. What's their secret? Planning, prioritizing, and persistence.

Planning Your Time

On a calendar, pencil in events coming up in each of your roles (professional and personal) during the next few months. Fill in the deadlines for upcoming presentations or reports. Are you planning a family reunion? A house remodeling project? Block off the time you will need. Ask yourself, who else could do the work? Negotiate with others to help you during time crunches.

Take a serious look at your obligations and determine if you can delegate, resign, postpone or abandon any of them. Know your limits. Don't think you have to struggle with more than one course or class at a time.

Next, write on the calendar standing appointments. Are you a carpool driver or a member of a church committee? Which obligations can you abandon or give away? If you have children, ask someone to help you one night a week besides the one you are attending class so you can study or go to the library. On other nights, organize the children around a study table – everyone can do homework at the same time!

Tips for Students

Read the course syllabus carefully to see when exams are given and projects are due. Work backwards from the final exam and/or the paper/presentation. Mark the hours you will need to prepare on your calendar. Always remember to build in extra time for unexpected glitches, such as research delays or computer malfunction.

For every hour you spend in class, plan on two hours per week for preparation. Be sure to block off regular times for study on your calendar. Keep these appointments faithfully!

Don't fall behind. Playing catch-up is no fun. If you are unexpectedly called out of town, become ill, or fall behind in class, talk to your instructor immediately. Let him or her know what is going on. It's a matter of professional courtesy and good communications.

Identify Your Learning Style

It helps to know your learning preferences when you are planning your study time. Are you a morning or night person? Do you like to study alone, in a quiet setting, or can you concentrate with the TV on and activity around you? Will you study at home in bed at night after everyone else is asleep or early in the morning spread out the kitchen table? Do you like going to the library?

Some students grab precious time in small chunks at lunch or on their commute. Others save longer periods during the weekend for study time. Remember, fiercely guard your study time or distractions will eat it up!

Have a wonderful Fall 2 Term!