

<b>Course</b>	<b>ITM 5000 - Information Technology Management - Overview</b>
<b>Term</b>	Fall 2, Oct 19 – Dec 18, 2009
<b>Instructor</b>	Name: Dr. Don Cherepski Phone: Email: donaldc@webster.edu
<b>Catalog Description</b>	This overview course presents a managerial and technical perspective that considers the application and management of information and communications technology in business and other types of organizations. The course includes an overview of all the core courses in the ITM curriculum. This course is a prerequisite for all other courses in the program.
<b>Prerequisites</b>	NONE
<b>Course Level Learning Outcomes</b>	After completing this introductory course, students will: <ul style="list-style-type: none"> <li>• <b>know and explain basic</b> technical terminology, concepts, principles, and practices as they relate to the use of information and information and communication technologies in support of organizational strategic goals.</li> <li>• <b>will know and explain basic</b> organizational management, project management, contract management, security management, and financial management concepts, principles, practices, and techniques as they relate to managing people, information, and information and communications technologies in support of organizational strategic goals.</li> </ul>
<b>Materials</b>	<i>Introduction to Information Systems with MISource 2007</i> , 14th Edition James A O'Brien, George Marakas, University of Kansas – Lawrence Hardcover w/ CDROM 2008 ISBN 978-0-07-724058-5
<b>Grading</b>	<p><b>Grading Scale</b> 93-100 A 90-92 A- 87-89 B+ 83-86 B 80-82 B- 70-79 C 0-69 F</p> <p><b>Course Requirements</b> The GRADUATE catalog provides these guidelines and grading options: A/A– Superior graduate work B+/B/B– Satisfactory graduate work C Work that is barely adequate as graduate-level performance CR Work that is performed as satisfactory graduate work (B– or better). A grade of "CR" is reserved for courses designated by a department, involving internships, a thesis, practicums, or specified courses. F Work that is unsatisfactory I Incomplete work</p>

	<p>ZF      An incomplete which was not completed within one year of the end of the course. ZF is treated the same as an F or NC for all cases involving G.P.A., academic warning, probation, and dismissal.</p> <p>IP      In progress</p> <p>NR      Not reported</p> <p>W      Withdrawn from the course</p>
<p><b>Activities</b></p>	<ul style="list-style-type: none"> <li>• Short lectures</li> <li>• Facilitated discussion of assigned readings</li> <li>• Short, moderately complex cases and exercises</li> <li>• Video Presentations</li> <li>• Formal Presentation</li> <li>• Midterm and final exams</li> </ul>
<p><b>Policy Statements: University Polices</b></p>	<p>University policies are provided in the current course catalog and course schedules. They are also available on the university website. This class is governed by the university's published policies. The following policies are of particular interest:</p> <p>A student may submit their term paper to the On-Line Writing Center in St. Louis by email and have a coach make suggestions/corrections. It is up to the student to allow sufficient time (7-10 days) for this process to be utilized and still turn in the term paper on the assigned date. Go to <a href="http://www.webster.edu/acadaffairs/asp/wc/online.html">http://www.webster.edu/acadaffairs/asp/wc/online.html</a></p> <p><b>Academic Honesty</b> The university is committed to high standards of academic honesty. Students will be held responsible for violations of these standards. Please refer to the university's academic honesty policies for a definition of academic dishonesty and potential disciplinary actions associated with it.</p> <p><b>Drops and Withdrawals</b> Please beware that, should you choose to drop or withdraw from this course, the date on which you notify the university of your decision will determine the amount of tuition refund you receive. Please refer to the university policies on drops and withdrawals (published elsewhere) to find out what the deadlines are for dropping a course with a full refund and for withdrawing from a course with a partial refund.</p> <p><b>Special Services</b> If you have registered as a student with a documented disability and are entitled to classroom or testing accommodations, please inform the instructor at the beginning of the course of the accommodations you will require in this class so that these can be provided.</p>

	<p><b>Disturbances</b> Since every student is entitled to full participation in class without interruption, all students are expected to be in class and prepared to begin on time. All pagers, wireless phones, or other electronic devices must be turned off, or switched to vibrate, when you enter the classroom.</p> <p>Disruption of class, whether by latecomers, noisy devices, or inconsiderate behavior is not acceptable. Students are expected to treat the instructor and other students with dignity and respect, especially in cases where a diversity of opinion arises. Students who engage in disruptive behavior are subject to disciplinary action, including removal from the course.</p> <p><b>Student Assignments Retained</b> From time to time, student assignments or projects will be retained by The Department for the purpose of academic assessment. In every case, should the assignment or project be shared outside the academic Department, the student's name and all identifying information about that student will be redacted from the assignment or project.</p> <p><b>Contact Hours for this Course</b> It is essential that all classes meet for the full instructional time as scheduled. A class cannot be shortened in length. If a class session is cancelled for any reason, it must be rescheduled.</p>
<b>Course Policies</b>	<p>Attendance at all class sessions is expected. Late weekly write-ups and written case assignments will be accepted if prior arrangements have been made with the instructor, but will be given reduced points based upon the number of class sessions it is late.</p>
<b>Week 1:</b>	Overview: Foundations and Competition (Chapters 1-2)
<b>Week 2:</b>	Overview: Computer Hardware (Chapter 3)
<b>Week 3:</b>	Overview: Computer Software (Chapter 4)
<b>Week 4:</b>	Overview: Data Resource Management (Chapter 5)
<b>Week 5:</b>	Overview: Telecommunication and Networks (Chapters 6)
<b>Week 6:</b>	Overview: Electronic Business and Commerce Systems (Chapters 7-8)
<b>Week 7:</b>	Overview: Decision Support/Business IT Solutions (Chapters 9-10)
<b>Week 8:</b>	Overview: Security / Global IT Management (Chapter 11-12)
<b>Week 9:</b>	Formal Presentations and Papers
<b>Additional Information</b>	
<b>Approved by</b>	Michael Hostetler, Faculty Coordinator, May 13, 2009