

Changing Email Servers on the iPhone

1. Once your email has been moved to a different server, you will get a message like the one below when trying to access your email on your iPhone for the first time:

Cannot Get Mail

The user name or password for "Terri Jones" is incorrect

OK

2. Select the OK button
3. Then return to the home screen on your iPhone and choose the Settings button
4. Choose the Mail, Contacts, Calendars settings
5. Select account in the list if you have more than one
6. Click on "Host Name" – erase pop.webster.edu and change to your new server name
 - Server name will have been provided to you by Webster University Information Technology
7. Next click on "SMTP"
8. Change the Primary Server to **smtp.webster.edu** – make sure the primary server is ON.
9. Type in your User Name and Password (if it is not already there)
10. Make sure Use SSL is ON
11. Click on the Authentication tab and make sure Password is checked
12. Go back into your Mail – you should now be able to get into the Mail application and access all your inbox messages and any IMAP folders