

LAURA OLSON REIN

OFFICE ADDRESS

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HOME ADDRESS

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EDUCATION

- 1985 Master of Arts in English - University of Kentucky, Lexington, Kentucky
- 1980 Master of Arts in Library Science - University of Michigan, Ann Arbor, Michigan
- 1979 Bachelor of Arts, English Major - University of Michigan, Flint, Michigan

PROFESSIONAL EXPERIENCE

- 1995 to Present WEBSTER UNIVERSITY, ST. LOUIS, MISSOURI
- 2003 – Present Dean of University Library and
Co-Director of Faculty Development Center
- 1995 to 2003 Director, Eden-Webster Library, Joint Library of Webster
University and Eden Theological Seminary

Develop the Library's long-range plan by organizing and leading the long-range planning process for all areas of library operation (including but not limited to automation, development of resources, services, and the physical plant). Develop annual goals for the Library and coordinate these with the goals of the University. Ensure that the mission statement for the Library supports the mission of the University.

Oversee the internal administration and educational programs of the Library, as well as the development and organization of the Library collection. Supervise the staff of the Library. Recommend Library policies to Academic Affairs approval. Prepare and implement the operating budget of the Library. Develop the collections both print and electronic of Webster University, including those at the extended campus locations worldwide. Work with faculty of the University to develop library programs and resources to support the educational mission and objectives of both institutions. Work with staff to develop Library instructional programs to serve the students of the University and Seminary. Oversee the organization of library materials and work with the Library staff to establish procedures for accessing and lending of materials. Oversee the organization and maintenance of the archives of Webster University. Develop methods to evaluate Library materials and services.

Work with librarians from the St. Louis area and the State of Missouri to coordinate collections and services statewide through MOBIUS. Coordinate with national library associations to keep current with trends and developments in library science in higher education.

As Co-Director of the Faculty Development Center for Webster University, support University faculty in developing pedagogical approaches and models that achieve curricular objectives and meet diverse student learning styles by providing a range of initiatives, services, and resources. The Center facilitates such activities as faculty fellowships, research and grants implementation, instructional design, online and web-enhanced course development, instructional media production, and workshops and training

1987 to 1995 GEORGE MASON UNIVERSITY, FENWICK LIBRARY,
FAIRFAX, VA.

1993 to 1995 Associate Director for Information Services and Collection Development.

Coordinated the collection development program for George Mason University Libraries, including the main library and two off-campus libraries. Allocated and monitored \$2.8 million dollar materials budget, including design and implementation of subject allocation formula. Coordinated selection and management of automated reference services and equipment, including over fifty CDROM and other electronic resources. In conjunction with Legal Affairs Office, negotiate networking licenses for electronic resources. Directed all operations of the reference, circulation, periodicals/microforms, information desk and government documents departments. Assessed, allocated, and managed personnel and resources, including twelve professionals, eleven paraprofessionals, and fifty student assistants. Drafted position descriptions and coordinated hiring of staff. Planned and implemented policies and procedures for departments. Coordinated ongoing staff training program. Provided leadership in online systems implementation. Oversaw comprehensive bibliographic instruction program, including Internet training for faculty, staff, and students. Administered public services for government documents depository collection. Worked closely with senior management team to plan library services and facilities. Served on planning committees for a new combined library/student center and chaired advisory committee to develop opening day collection. Served on university committees to develop information systems, restructured the curriculum, and coordinated joint information technology training. Chaired subcommittee on menu design for campus-wide information system (1993-94). With state institutions and area consortium, planned electronic environments and implemented cooperative collection development and resource sharing projects. Provided research service for university administrators. Oversaw library publications.

1989 to 1993 Associate Librarian for Reference and Collection Development.
George Mason University.

Managed all operations of the reference department and coordinated the collection development pro-gram for the main library and two off-campus libraries. Responsible for effective planning, management and evaluation of reference and services in a highly automated and flexible environment. Reference services included desk service, online searching, biblio-graphic instruction, and library publications. Trained, managed and evaluated ten professionals, two classified staff, and student assistants. Served on campus-wide committees to develop information systems and restructure the curriculum. Oversaw work of subject

specialists/liasons and coordinated the continuing development of traditional and non-traditional collections. Allocated and monitored \$2.3 million dollar materials budget. Participated in regional and state cooperative collection development programs. Served as Acting head of Special Collections and Archives, 1991.

1987 to 1989 Head, Reference Department. George Mason University.

Managed and evaluated information programs and services in a highly automated environment. Services included reference desk service, government publications, maps, online searching, and bibliographic instruction. Oversaw Interlibrary Loan and Periodicals/Microforms Departments. Assessed, allocated, and managed personnel and resources. Planned and implemented policies and procedures for departments. Trained, managed, and evaluated seven professionals, six support staff, and student assistants. Coordinated collection development for the reference department and served as women's studies bibliographer. Worked closely with other departments to develop and enhance traditional and non-traditional approaches to services and resources.

1982 to 1987 Reference Librarian and Coordinator of Bibliographic Instruction (1984-1987), Tenured. Margaret I. King Library, University of Kentucky, Lexington, Kentucky.

Responsibilities included reference desk work, bibliographic instruction, and database searching in DIALOG, BRS, VU/TEXT, and the Kentucky Economic Information System. Selected materials in French language and literature (1983-86), women's studies (1983-87), and several areas for the reference department. Participated in ARL Conspectus. Acting Head of Reference in supervisor's absence. Coordinator of Bibliographic Instruction, 1984 to 1987. Coordinated the expansion and promotion of the program. Scheduled staff for classes and tours. Designed and coordinated traditional and computer-assisted instructional materials.

1980 to 1982 Reference Librarian and Head, Interlibrary Loan. Warren Hunting Smith Library, Hobart and William Smith Colleges, Geneva, New York.

Responsibilities included reference desk work, collection development, database searching (DIALOG), and bibliographic instruction. Administered all interlibrary loan activities using both traditional systems and the OCLC interlibrary loan subsystem. Trained and supervised one classified staff and four student assist-ants. Created and implemented interlibrary loan policies.

PUBLICATIONS/PRESENTATIONS

“Transforming Mission Statements into Building Plans.” Co-presentation with architects Steven Foote and Mark Freeman at the Society for College and University Planning, Kansas City, MO, October, 2006.

“The Library as a Physical Space for Learning: Designing Libraries Around Learning Principles.” Co-presentation with architect Steven Foote at the Council of Independent Colleges workshop “Transforming the College Library”, Nashville, TN, February, 2006.

“All Users are Local: Bringing the Library Next Door to the Campus Worldwide.” Online course co-designed and taught for the Association of College and Research Libraries, July 2006, Feb. 2006, Feb. 2005, Feb. 2004, Nov. 2003, Feb. 2003, Nov. 2002.

“Managing a Building Project: Successes and Mistakes.” Presentation at MOBIUS Annual Users’ Conference, Osage Beach, MO, June 3, 2004.

“Library Support for Distance Education.” Presentation at Higher Education Learning and Information eXchange Conference (HELIX), Osage Beach, MO, March 23, 2001.

“Library Support for Distance Education: An Integrated Approach.” Panel Presentation at the Council of Independent Colleges National Institute, St. Louis, MO, June 4, 1999.

Rein, Laura and James Staley. “An Integrated Approach to Providing Library Support for Extended Campuses: The Webster University Experience.” *Advances in Library Administration and Organization* 16 (April 1999): 195-221.

“An Integrated Approach to Supporting Distance Education.” Panel Presentation at the Association of College and Research Libraries Conference, Detroit, MI, April 9, 1999.

“Library Service in the Distance Education Environment.” Presentation at the Missouri Library Association Annual Meeting, Kansas City, MO, Oct. 7, 1998.

Served as a panelist at “An Approach to Creative Teaching: Examples from Theological Education”: Covenant Theological Seminary, April 1997.

“Using the Internet to Delivery Extended Library Services.” Presentation at the 82nd University Continuing Education Association Conference: New Realities—Redefining Partnerships with Our Communities, Louisville, April 14, 1997.

“The Internet: Wave of the Present.” Presentation to Webster Groves Rotary Club, March 1996.

Rein, Laura, et. al. “Collection Development Strategies for a University Center Library.” *College & Research Libraries* V56, N6 (November 1995), 487-495.

Rein, Laura. “Campus-Wide Information Systems: Principles of Menu Design.” *LIBRES: Library and Information Science Electronic Journal* V4, N4 (Jan 1995).

Rein, Laura, et. al. “Formula-Based Subject Allocation: A Practical Approach.” *Collection Management* (Summer 1993), 25-48.

Rein, Laura. “Reference Services Evaluation through Program Review: A Case Study”. *Virginia Librarian* (Jan-Mar 1992), 16-18.

Rein, Laura Olson and Patricia J. Powell. "OPAC Training for Patrons and Staff": A Case Study." *Southeastern Librarian* (Spring 1988), 12-18.

Olson, Laura and Rob Aken. "Computer-assisted Instruction in Academic Libraries." *Journal of Computer-Based Instruction* (Summer 1986), 94-97.

"LS/2000 OPAC Training for Staff and Patrons." Panel presentation for Kentucky Solinet Users' Group meeting, Nov 21, 1986.

"CAI in Academic Libraries." Co-presenter at Kentucky Library Association Annual Meeting, Oct 2, 1986.

Co-presenter of computer-assisted instruction sessions at the Fall Conference for the Kentucky Association for Communications and Technology, Oct 18, 1985.

Co-conductor of workshop, "Computer-assisted Instruction for Academic Libraries." Sponsored by the Florida Library Association, May 27-28, 1985.

Book reviewer for *Choice*, 1985-1995.

Editor, *Library News*, University of Kentucky, 1985-87.

Olson, Laura and Rob Aken. "CAI in Libraries: Creating In-house Programs." *Teaching and Learning Technologies* (Jun 1984), 36-39.

"What Do Reference Librarians Really Do?" Panel presentation for the School of Library and Information Science, University of Kentucky, Sept 14, 1984.

COMMITTEES AND PROFESSIONAL MEMBERSHIPS

- President, Missouri Library Network Corporation, 2006-
- Vice President, Missouri Library Network Corporation, 2004-2006
- Chair, MOBIUS Executive Council, 2002-2003
- Vice President, Webster Groves Plan Commission, 2003-
- Member, ACRL CLS Continuing Education Committee, 2000-
- Co-Chair, MOBIUS Bridges Cluster, 1999-2001
- Council Member, Missouri Online Bibliographic Information System (MOBIUS), 1998-
- Board Member, Missouri Library Network Corporation, 1997-2000, 2003-
- Member, Conference Planning Committee, Association of College and Research Libraries, 1997-
- Member, Missouri Public and Private Academic Library Administrators, 1997-98
- Member, Virginia Virtual Library Project, Electronic Collections Committee, 1994-95
- Member, Washington Research Library Consortium, Electronic Library Task Force, 1994-95
- Member, Campus Information Technology Committee, George Mason University, 1994-95
- Member, Joint Training Subcommittee, George Mason University, 1994-1995

- Member, Campus-Wide Information System Task Force, George Mason University, 1993-95
- Chair, CWIS Organization Subcommittee, George Mason University, 1993-94
- Member, Current Contents and Document Delivery Task Force, George Mason University, 1993-1995
- Participant, Zero-Based Curriculum Research Task Force, George Mason University, 1993-1995
- Chair, Subject Allocation Formula Task Force, George Mason University, 1992-1995
- Chair, University Center Library Collection Development Advisory Committee, George Mason University, 1992-1995
- Chair, NOTIS Advisory Committee, George Mason University, 1990-1995
- Member, Virginia Doctoral Institutions Collection Development Committee, 1990-1995
- Member, University Center Building Committee, George Mason University, 1990-1995
- Member, Washington Research Libraries Consortium, Collection Development Advisory Committee, 1989-1995
- Chair, Professional Review Committee, George Mason University, 1991-1995
- American Library Association Member, 1980-
 - Assistant Editor, ACRL Women's Studies Section Newsletter, 1989-1990
 - Member, ACRL Women's Studies Section Program Committee, 1988-90
 - Member, RASD LIRT Program Committee, 1988-90
- Member, Virginia Library Association, 1990-1995
- Member, SACS Accreditation Committee, George Mason University, 1989-91
- Member, General Education Task Force, George Mason University, 1988-89
- Co-chair, Library Systems Transition Team (NOTIS), George Mason University, 1988-90
- Member, Library Appointments Committee, George Mason University, 1988-
- Chair, Washington Research Libraries Consortium, Reference Advisory Committee, 1987-89
- Co-chair, OPAC Training Subcommittee, University of Kentucky, 1986-87
- Chair, Personnel Committee, University of Kentucky, 1984-86

WEBSTER SITE VISITS

- Speaker at MidWestern Regional Faculty Institute, October 2006
- Participant in Ft. Sill Commencement, May 2006
- Commencement Speaker, McConnell AFB, May 2005
- Presentation at Faculty Institute, Ft. Bliss Campus, April 2005
- Commencement Speaker, Ft. Bliss Campus, June 2004
- Presentation at Eastern Regional Faculty Institute, April 2004
- National Guard Workshop, Little Rock Campus, Dec. 2003
- Commencement Speaker, Scott AFB, June 2003
- Presentation at Western Regional Faculty Institute, April 2003
- Faculty Training Workshop, Albuquerque Campus, August 2002
- Faculty Training Workshop, Ft. Bliss/Santa Teresa Campuses, Sept. 2002
- Faculty Training Workshop, Lakeland Campus, August 2002
- Faculty Institute, Albuquerque Campus, August 2001
- Commencement Speaker, San Antonio Campuses, October 2000
- Commencement Speaker, McConnell AFB Campus, May 2000

- Faculty Training Workshop, Geneva Campus, October 1999
- Faculty Training Workshop, Leiden Campus, October 1999
- Faculty Training Workshop, Vienna Campus, October 1999
- State Review of Arkansas Campuses, September 1999
- Commencement Speaker and Training, Albuquerque/Kirkland Campuses, June 1999
- Commencement Speaker and Training, McConnell AFB, June 1998
- Commencement Speaker and Training, Charleston Campus, Jan. 1998
- Commencement Speaker, Myrtle Beach Campus, Oct. 1997
- Commencement Speaker, Altus AFB, June 1996
- Commencement Speaker, Chicago Metropolitan Campus, June 1997
- Kansas City Metropolitan Campus, November 1995
- Scott AFB, January 1996
- Fort Leonard Wood, February 1996
- Charleston Metropolitan Campus, February 1996
- Orlando Metropolitan Campus, February 1996
- Irvine Metropolitan Campus, February 1996
- San Diego Metropolitan Campus, February 1996
- Site Directors' Meeting, September 1996, 1997, 1998
- Annual Directors' Conferences, 1996-present

FOREIGN LANGUAGES

Knowledge of French and German

CONSULTING/PROPOSALS

Program Review, Columbia College Library and Audiovisual Services, October 2006

Title III Strengthening Institutions Grant Proposal (Co-Author). Multi-year award of \$1.75 million, June 2001 through Sept. 2005.

Appointed to Higher Learning Commission Consultant-Evaluator Corps, 2001-

NCA Argosy University Site Review, April 2001

Program Review, Columbia College Library and Audiovisual Services, October 2000

RFP for Electronic Core Databases with Full-text Components, Webster University. Implemented, 1996.

RFP for Virginia Virtual Library Project—Bibliographic databases with full-text/document delivery component. Implemented 1996.

RFP for Electronic Core Databases with Full-text Components, Webster University. Scheduled for release in August, 1996. RFP for Virginia Virtual Library Project--Bibliographic databases with full-text/document delivery component. In progress.

Cooperative database purchase proposal to Washington Research Library Consortium--UMI Image databases/NOTIS DocDirect System. Implemented fall 1994.

\$11,000 grant proposal to Mobil Foundation to complete processing of Reston Planned Community Archives, May 1991. \$6,000 awarded to date.