

You have received this email because of your prior enrollment in individual lessons at the Community Music School. In order to improve our services and to continue providing superb musically educational programs, we have assembled a short survey for former Community Music School students and parents. We would like to sincerely thank you for taking the time to provide us with feedback.

Please enter your Zip Code: (text box)

When was the last year **that you or your student** attended the Community Music School?

- 2007-2008
- 2006-2007
- 2005-2006
- Prior to 2005

At which location(s) **were you enrolled?**

- University City
- Strauss Center – Faust Park
- New CMS Center in Webster Groves
- 23 Old Orchard in Webster Groves
- 200 Hazel in Webster Groves
- Trinity Presbyterian Church in University City
- Herbert Hoover Boys and Girls Club
- Other : (add text box)

We care about our students and are taking this time to reach out to try and understand why **our** students **are** no longer studying with the Community Music School.

Please check any or all that apply:

- Schedule conflict
- Attending college
- Student moved out of area
- Lack of interest
- Cost **too high**
- Quality of instruction
- Location too far away
- Facilities are undesirable
- Now studying with another teacher
- Teacher left
- Parking
- Other (add a text box so they can enter their reason)

To what extent, if any, did the move of the CMS main branch from University City to Webster Groves affect **you or** your student's decision not to continue lessons with CMS:

- Not at all
- Somewhat
- Greatly

Comments: (add text box)

If the student is still taking individual music lessons, is he/she :

- With another teacher in the area
- With the same CMS teacher not through the CMS
- Participating in school program only
- Studying in University City at another location**
- No longer studying this instrument/voice individually
- Other (text box)

Parking at the location of the lessons **was (where do you mean U City or here??):**

- Convenient
- Satisfactory
- Very Inconvenient

Comments: (add text box)

Cost of lessons at the Community Music School is:

- A "Deal"
- Just right
- A little high
- High, but acceptable
- Unaffordable

Comments: (add text box)

Please rate the Quality of your instruction at Community Music School:

- Outstanding
- Very Good
- Fair
- Poor

Comments: (add text box)

Would you recommend the Community Music School to others?

- Yes, definitely
- Yes with some reservations
- No

Comments: (Add text box)

Under what circumstances would you consider returning to the Community Music School?
(Add text box)

~~Please share any suggestions that would help us improve our service to others:
(Add text box here)~~ IF someone is not currently enrolled, they are not inclined to help you succeed. Please don't ask this. **INSTEAD – I encourage you to ask this, “Would you be inclined to participate in Community Music School concerts that are free to all past and current students and their families, if they are free and made available a few times a year?”**

Add a thank you for taking this survey paragraph.

After they complete the survey, have them directed to the CMS home page on the Webster web site.