

All Responses through June 25, 2005

	Yes	No
Did you find the information you were looking for the last time you used Passports?	114	18
Did the menu of items on the home page make sense to you?	109	23

	Easy 1	2	3	4	Difficult 5
How easy was it to locate the information?	20	34	39	25	12

Level of Satisfaction	Low 1	2	3	4	High 5
Quality of content	7	5	9	58	51
Up-to-date information	6	3	23	49	47
Ease of navigation	19	24	35	39	13
Visual Appeal	36	26	30	28	9
Quick download time	7	8	25	56	33

Level of Importance	Low 1	2	3	4	High 5
Quality of content	2	2	8	23	89
Up-to-date Information	2	1	10	28	83
Ease of navigation	5	7	18	41	53
Visual Appeal	11	20	42	32	19
Quick download time	3	5	24	42	49

	Under 5 hours	5-9 hours	10-15 hours	Over 15 hours
How often do you use the Internet per month?	35	17	12	69

	Home	STL campuses	Ext. campus	Work	Eden campus	other
From where do you access the Internet most often?	74	16	16	17	7	

	Dial up	Broadband (DSL)
If from home, what type of Internet service do you have?	23	79

	Undergrad	Masters	Doctoral	Personal enrich.	Credit non-degree	other
What is your educational goal?	9	81	13	5		16

	STL	Ext(MO)	Ext(US)	Ext(non-US)	Online	Eden	other
Where do you attend classes most often?	39	12	15	12	6	26	7

Eden only responses

	Yes	No
Did you find the information you were looking for the last time you used Passports?	23	3
Did the menu of items on the home page make sense to you?	22	4

	Easy 1	2	3	4	Difficult 5
How easy was it to locate the information?	6	7	8	4	1

Level of Satisfaction	Low 1	2	3	4	High 5
Quality of content	0	2	2	14	8
Up-to-date information	0	1	4	18	3
Ease of navigation	3	5	6	9	3
Visual Appeal	5	5	10	4	2
Quick download time	0	3	5	12	6

Level of Importance	Low 1	2	3	4	High 5
Quality of content	0	0	1	9	15
Up-to-date Information	0	0	3	9	13
Ease of navigation	2	1	6	7	9
Visual Appeal	3	1	15	4	2
Quick download time	0	3	2	14	6

	Under 5 hours	5-9 hours	10-15 hours	Over 15 hours
How often do you use the Internet per month?	9	2	3	12

	Home	STL campuses	Ext. campus	Work	Eden campus	other
From where do you access the Internet most often?	19	1	0	0	0	6

	Dial up	Broadband (DSL)
If from home, what type of Internet service do you have?	2	20

	Undergrad	Masters	Doctoral	Personal enrich.	Credit non-degree	other
What is your educational goal?	0	17	6	1	0	2

	STL	Ext(MO)	Ext(US)	Ext(non-US)	Online	Eden	other
Where do you attend classes most often?	0	0	0	0	0	26	0