

**Passports Use Observation Survey
Fall 2004**

1. Does the library own the book, Sacred Tales of India?

Sub#1: home>Bridges>title (Didn't know where the Eden stacks were)

Sub#2: home>Bridges>Title

Sub#3: home>Bridges>Keyword

Sub#4: home>Bridges>Title

2. Find the call number for a video or DVD on evolution in the library's collection.

Sub#1: home>Video Search Express

Sub#2: home>Video Search Express

Sub#3: home>Bridges>Media/Local call number>LC Subject (did not find answer)

Sub#4: home>Bridges>Media/Local call number>Keyword>home>Video Search Express

3. How late does the Emerson Library stay open on Saturdays?

Sub#1: home>About the Library>Library hours, etc.

Sub#2: home>About the Library>Libraries worldwide>Bridges>home>Library hours

Sub#3: home>About the Library System>home>Library hours

Sub#4: home>About the Library>Library Hours

4. Does Dr. Mary Bevel have any reserve materials online?

Sub#1: home>Forms>Course Reserves>Request form (did not find answer)

Sub#2: home>Ereserves>Electronic reserves and course materials

Sub#3: home>Ereserves>Electronic reserves and course materials

Sub#4: home (did not find answer)

5. Find an article on the subject of education reform in a magazine or journal.

Sub#1: home>Journal/Magazine/Newspaper list>Title begins with>Title equals>Subject Browse of Periodicals>Title contains all words>Subject browse>Title contains (did not find answer)

Sub#2: home>Journal/Magazine/Newspaper list>Title begins with>Browse by subject>home>Journal/Magazine/Newspaper list>Title equals>(did not find answer)

Sub#3: home>Journal/Magazine/Newspaper list>Title contains>Title begins with>Browse by subject>Browse E's (did not find answer)

Sub#4: home>Journal/Magazine/Newspaper list>Browse by subject>Browse E's (did not find answer)

6. How can you find information on citing an online source for your research paper?

Sub#1: home>Research Guides>Citing online sources

Sub#2: home>Research Guides>Citing online sources

Sub#3: home>Research Guides>Citing online sources

Sub#4: home>Research Guides>Database Help>home>Internet Help>Citing Internet Materials

7. Where can you get an article from the 1989 issue of Journal of Abnormal Psychology?

Sub#1: home>Journal/Magazine/Newspaper list>Title begins with

Sub#2: home>Journal/Magazine/Newspaper list>Browse A's>Title begins with

Sub#3: home>Journal/Magazine/Newspaper list>Title begins with

Sub#4: home>Bridges>Title search

8. Can you find help for how to do research in counseling and psychology?

Sub#1: home>Research Guides>Doing Research in Counseling and Psychology

Sub#2: home>Research Guides>Finding a topic>Where can I get ideas>Research Guides>Doing research in Counseling and Psychology

Sub#3: home>Research Guides>Doing Research in Counseling and Psychology

Sub#4: home>Research Guides>Doing Research in Counseling and Psychology

9. How can you request an article that isn't available at the library?

Sub#1: home>Libraries Worldwide>Requesting materials via MOBIUS (did not find answer)

Sub#2: home>Ereserves>Electronic reserves and course materials>home>Online/Full-text Database>'Net resources by subject (did not find answer)

Sub#3: home>Forms>Document Delivery

Sub#4: home>Contact the libraries>home>Libraries Worldwide (did not find answer)

10. Can you find a list of web sites about St. Louis?

Sub#1: home>Internet Search Engines>Google

Sub#2: home>Internet Search Engines>Yahoo

Sub#3: home>'Net Resources by Subject>St. Louis and Missouri information

Sub#4: home>'Net Resources by Subject>St. Louis and Missouri information

11. Do you have any comments or suggestions regarding the Passports web site?

Sub#1: indented items under Library catalog are helpful

Sub#2: Forms & Services area might be confusing to users.