

Passports Use Observation Survey

Spring 2006 Results

W:\Redesign_2004\UsabilityTests\usabilitytestspring06\studentresults06.doc

1. Does the library own the book, Sacred Tales of India?

S1: H>library catalog>title search

S2: H>Library catalog>title search

S3: H>library catalog>title search

S4: H>library catalog>keyword search on title

S5: H>library catalog>keyword search on title

S6: H>library catalog>title search

2. Find the call number for a video or DVD on evolution in the library's collection.

S1: H>videos/dvds

S2: H>videos/dvds

S3: H>videos/dvds

S4: H>videos/dvds

S5: H>videos/dvds

S6: H>videos/dvds

3. How late does the Emerson Library stay open on Saturdays?

S1: H>Help>Library information>Home>Library hours

S2: H>Library hours

S3: H>Library hours

S4: H>Library hours

S5: H>Library hours

S6: H>Library hours

4. Does Dr. Mary Bevel have any reserve materials online?

S1: H>in house reserves>search by instructor name

S2: H>Faculty services>Home>in house reserves>Search by instructor name

S3: H>in house reserves>Search by instructor name

S4: H>eReserves>Electronic Reserves & Reserves pages>Instructor search

S5: H>eReserves>Electronic Reserves & Reserves pages>Instructor search

S6: H>in house reserves>instructor name search

5. Find an article on the subject of education reform in a magazine or journal.

- S1: H>A-Z list>subject category>alphabetical browse**
- S2: H>A-Z list>Title begins with...**
- S3: H>A-Z list>Subject category>alphabetical browse**
- S4: H>Articles/Databases>Education databases**
- S5: H>Articles/Databases>Education databases**
- S6: H>A-Z list>title search on education reform>subject category**

6. How can you find information on citing an online source for your research paper?

- S1: H>Articles/databases>Home>How do I>Research guides>Citing online sources**
- S2: H>Cite materials**
- S3: H>How do I>Cite a web site**
- S4: H>Cite materials**
- S5: H>Cite materials**
- S6: H>Cite materials**

7. Where can you get an article from the 1989 issue of Journal of Abnormal Psychology?

- S1: H>Articles/databases>Psychology & Social Sciences>Home>Library catalog>Journal title search**
- S2: H>A-Z list>Subject category (social sciences)>Psychology**
- S3: H>A-Z list>title begins with Journal of Abnormal Psychology**
- S4: H>A-Z list>Journal title browse**
- S5: H>A-Z list>title begins with Journal of Abnormal Psychology**
- S6: H>A-Z list>Title begins with Journal of Abnormal Psychology**

8. Can you find help for how to do research in counseling and psychology?

- S1: H>How do I>Research guides>Doing research in...**
- S2: H>Help>Getting research help (video)**
- S3: H>How do I>Writing research papers>Research in different subject areas**
- S4: H>Articles/databases>Psychology databases**
- S5: H>Access faculty services>Faculty research service>Back>Research in different subject areas>Doing Research in...**
- S6: H>How do I>Research guides>Doing research in...**

9. How can you request an article that isn't available at the library?

- S1: H>How do I>Passports web site search on "articles"**
- S2: H>Request books or articles>ILL>articles form**
- S3: H>Request books or articles>ILL>articles form**
- S4: H>Articles/databases>Home>Requesting books & articles>ILL**
- S5: H>Articles/databases>Forms>Document Delivery**
- S6: H>Request books or articles**

10. Can you find a list of web sites about St. Louis?

S1: H>web sites>St. Louis page

S2: H>web sites>St. Louis page

S3: H>Information & Services for St. Louis Campuses>Web sites>St. Louis page

S4: H>web sites>St. Louis page

S5: H>web sites>St. Louis page

S6: H>web sites>St. Louis page

11. Do you have any comments or suggestions regarding the Passports web site?

S1: Liked the visual appearance of the page and the How do I section.

S2: Thought web site seemed pretty easy to use.

S3: Thought web site was easy to use. Would personally prefer a larger text size.

S4: Seemed easy to use

S5: Seemed easy to use

S6: Library hours link needs to be bigger and/or in a more prominent place