

WUT Self-Study Report 2007

5A) The organization learns from its constituents it serves and analyses its capacity to serve their needs and expectations

	Internal	External
Organizational Committee	WUT Executive Board and its subcommittee and working groups	Thai Accreditation-Commission of Higher Education
Periodic Environmental Scanning	<ul style="list-style-type: none"> <li>- Course evaluations by students</li> <li>- Campus Life evaluations by students &amp; faculty</li> </ul>	Study Abroad Programme
Org. attends to diversity of the constituencies it serves	<ul style="list-style-type: none"> <li>- Students around 30 nationalities</li> <li>- Equal opportunities policy</li> <li>- Student Counseling service</li> </ul>	-
Outreach programs	Student services	-
Programs	Guest speakers Fieldtrips	Internships with local and International organizations

5B) The organization has the capacity and commitment to engage with its constituencies and communities

	Internal	External
Effective connections with its communities	Faculty Meetings Student Councils Student Forum Staff Forum	- English Placement tests - Beach Clean-up - Annual Hua Hin Jazz Festival - Collage of Cultures - AIDS awareness - Alumni events
Co-curricular activities	- Scholar-series - CHAI newspaper	- Debate team - Plays
Educational programs connect students with external communities		- Internships
Effective programs of engagement and services		Professional Development Programme
Planning processes		

5C) The organization demonstrates its responsiveness to those constituencies that depend on it for service

	Internal	External
Collaboration ventures exist	Buddhist Studies certificate programme	
Transfer and articulation		
Community Leaders testimony		
Evidence of building bridges		
Partnerships focus on educational, economic and social goal		
Upholding integrity		

**5 D) Internal and external constituencies values the services the organization provides**

	Internal	External
Evaluation of services		
Service programs well received		
Economic and workforce development activities are sought by civic and business leaders		
External constituents participate in Webster's activities/programs open to the public		<ul style="list-style-type: none"> <li>- Alumni invited to Webster events</li> <li>- Graduation Ceremony</li> </ul>
Webster facilities are available to and used by the community		<ul style="list-style-type: none"> <li>- Sport events</li> <li>- Regional Meeting</li> </ul>
Webster provides programs that help licensed professionals meet their continuing education needs		